

Supply Chest

May 11, 2001

Navy Core Values: Honor, Courage, Commitment

Vol. 53 No. 8

LRC opening begins new era of high tech training for Sailors

Pierside training entered a new level last week when Rear Adm. Paul Soderberg, Director of Logistics/Fleet Supply Officer, officially opened the Learning Resource Center (LRC).

The LRC is the result of a joint venture between FISC; the Chief of Naval Education and Training (CNET); Fleet Training Center, Norfolk; and Local Training Authority, Hampton Roads. It consists of two Advanced-Automated Electronic Classrooms (AEC), located in the Logistics Support Center (LSC) in building W-143, across from Pier 4. Fleet Sailors, their families, and DoD civilians will be able to use the classrooms for a variety of training applications, as well as for personal and professional development. Each classroom is equipped with 24 computer workstations with internet access, an instructor workstation, and smartboard technology.

"This was an opportunity we just couldn't pass up," said Capt. Bill Kowba, FISC Commanding Officer. "Early on, we believed that one of those functional areas that FISC Norfolk needed to facilitate was training. The emergence of the Learning Resource Center concept perfectly complemented the LSC mission. What we have here today is a multifunctional and accessible facility for our Sailors that will serve as a state of the art electronic classroom and internet laboratory."

According to Paul Stewart, Local Training Authority, Hampton Roads, the partnership with FISC was a natural match. "We were looking for space for

continued on page 4



Rear Adm. Paul Soderberg smiles after cutting a ribbon, officially opening the Learning Resource Center. Assisting the admiral were Capt. Fred Bertsch (l), Commanding Officer,



Windy Jeffers, Alexis Wiggins, Kay Hood, and Sylvia Dunford pose with their Business Solutions in the Public Interest Award after an awards ceremony April 23. The Award was for the Sailor Assisted Move (SAM) Program, which was recognized as one of the top six out of 120 government acquisition reform programs. Trophies were presented for individuals, as well as for display in their respective offices. Turn to page five to see a congratulatory letter from Rear Adm. K. W. Lippert, Commander, Naval Supply Systems Command.

From the Helm: "Spring: A Time of New Beginnings"



By Capt. Bill Kowba
Commanding Officer, FISC Norfolk

Spring is in the air! We have come through the cold, dark days of winter and are looking forward to warmer weather and an opportunity to spend more time outdoors. Whether at home or at work, it is a time of new beginnings. Families tend to focus on a variety of changes including daylight savings time, "spring cleaning," the backyard garden, baseball season, and much more.

Similarly at FISC Norfolk, the ro-

tation of the seasons has us refreshing old projects and/or introducing new ones as we enter the second half of fiscal year 2001. In this column, I want to update you on some of the activities that are evolving around us in the early spring.

In the facilities area, the roofing project begun on top of W-143 last fall continues in earnest. With milder and hopefully drier weather, the contractor should be able to accelerate the pace of work. He has completed about 25% of the repair and should finish up by August. In mid-April, we will begin a major facelift of the exterior of W-143. Another contractor will start painting the outside of our headquarters building. The initial wall patch-up and window replacement began a few weeks ago as a preparatory step to painting. This effort will likely continue through the summer.

The Customer Operations Department is moving into the next phase of the Logistics Support Center (LSC). You may recall that last fall, Rear Adm. Soderberg presided over a ribbon cut-

ting when we established the husbanding component on the first floor, West Side of W-143. The Logistics Support Representatives (LSRs) have been doing a terrific job of managing day-to-day supply issues for the afloat customers. Now we are readying ourselves to open a Material Processing Center (MPC). This second LSC unit will handle both inbound and outbound material for ships. This past week, Capt. Pfeil's staff began testing the concept and supporting software at CEP-201. Within the next thirty to sixty days, the staff will be breaking down triwalls, customizing pallets, and manifesting receipts at upwards of four locations on the waterfront.

Cheatham Annex is in the midst of an ambitious rewarehousing and re-packaging initiative. Capt. Davis' crew has been cleaning out spaces and consolidating storage locations. Part of their inventory includes ship's propellers, shafts, and antenna. All of this very expensive and very large equipment requires protection from the elements.

continued on page 4

Supply Chest

Fleet and Industrial Supply Center
1968 Gilbert Street, Suite 600
Norfolk, Virginia 23511-3392
(757) 443-1013/14

Capt. William A. Kowba, SC, USN, FISC Commanding Officer
Capt. Richard Trowbridge, SC, USN, DDNV Commander
Bob Anderson, FISC Public Affairs Officer/Managing Editor
Jim Kohler, Editor
Bill Pointer, Staff Photographer
Steve Craddock, Staff Graphic Illustrator

This appropriated funds newspaper is an authorized publication for military and civilian personnel of the Fleet and Industrial Supply Center (FISC), Norfolk, and the Defense Distribution Depot (DDNV), Norfolk. It is published by the FISC Public Affairs Office, located in building W-143, Naval Station Norfolk. Contents of the Supply Chest are not necessarily the official view of, or endorsement by, the US Navy. The Supply Chest is a bi-weekly publication published in compliance with the provisions of NAVSO P-35. It is a member of the American Forces Press Service and is available on line at www.nor.fisc.navy.mil. Material may be reprinted if proper credit is given. Submit material to the FISC Public Affairs Office, Code 01, or call (757) 443-1014 DSN 646-1014; FAX (757) 443-1015. All material is subject to editing.



Ten months ago I initiated an effort to promote IT knowledge and proficiency throughout the Supply Corps and to strengthen our community's critical core of Supply Officers that have chosen the IT career field. I chartered an IT Working Group to lead this effort. They established a Supply Corps IT "Vision 2005" which postulates that all Supply Corps officers should be functionally IT proficient, that we should endeavor to place our IT professionals in the right billets at the right commands, and that we should promote a viable career path for those IT professionals. I am pleased to report the group's efforts have put the Supply Corps on a path to meet that vision.

First, on the training front, we've added a 24-hour IT entry-level course to the NSCS BQC curriculum. This addition will provide every new Supply Corps officer a broad understanding of Information System Technology, show them how to analyze and apply technology to business problems, and familiarize them with current IT management issues. The course, taught by Dr. Bob Bostrom, MIS Professor from the University of Georgia's Terry School of Business, kicked off early this month.

Secondly, the IT Internship Program is now up and running. I established this program 8 December 2000 through NAVSUPINST 5230.43, establishing four intern positions at the Fleet Material Support Office (FMSO) and two at

the Naval Inventory Control Point. The Supply Corps' first IT intern, LT Ron Thacker reported to FMSO in February. The qualification and selection process for Supply Corps Internship programs can be found at the Supply Corps Personnel website <http://www.persnet.navy.mil/pers4412/requirem.htm>.

Finally, the Naval Postgraduate School Information Systems Management (0089P-code) curriculum for Supply Corps students has been modified to better meet the Supply Corps' IT business needs. Additionally, the IT Working Group, OP, and the NPS staff are working toward establishing an MBA curriculum with an IT emphasis for our IT professionals. I believe this new curriculum will deliver to our prospective IT professionals an education that is much better focused on the Supply Corps community's needs.

Continuing my commitment to the health of our IT community, I am assigning the Commanding Officer of FMSO as the Supply Corps Community's IT proponent. As such the FMSO CO will work closely with OP and our IT officers to ensure a proper balance is maintained between the IT needs of the community and the career progression needs of those officers.

The Information Technology Revolution continues to unfold at a frenetic rate. I am confident efforts such as those outlined above will help our Supply Corps officers keep pace. I would like to commend the IT working group's efforts, and look forward to the continued IT growth of our community.

K. W. LIPPERT

Rear Admiral, SC, USN

News Briefs

FISC worker seeks donated leave. Kathy Chapman works for FISC Norfolk Code 54 Systems Integrity Staff, and provides inventory support to the Regional Supply Office Norfolk. Her 15-year-old daughter, Whitney, was diagnosed with Osteogenic Sarcoma (a type of bone cancer) in December 2000.

In March of this year, Whitney had surgery in Washington, D.C. to remove part of her tibia, and is currently in a full leg cast. Whitney has

endured eight chemotherapy treatments with approximately 10 more to go. All require hospitalization at CHKD. Not wanting to leave their daughter alone during the traumatic hospital stays, mom and dad tag-team staying with Whitney. This has exhausted all of Kathy's available leave.

Anyone desiring to donate annual leave can submit an Optional Form 630-A through the HRO-East Det. located in Building W-143.

DDNV worker seeks donated leave. Brian Burke of DDNV Code E has exhausted all of his annual leave due to illness and is in need of donated leave.

Please contact DDNV's Human Resources Office if you can donate leave.

The EEO Committee wants you!

Join the EEO committee on the second Thursday of each month at 10:00 a.m. in either the Hampton Room or the Jack Room. Upcoming discussion issues include revising the committee's charter and Alternate Dispute Resolutions (ADRs). Each meeting will have a theme or a specific issue that will be discussed. Meetings are open to all employees, with the permission of your supervisor. So come on down and support your EEO Committee.

The Cheatham team is building new cradles to house the shafts and repositioning them on concrete slabs. With assistance from some Code 300 military personnel, they have also been putting together "igloos," tent coverings to protect the propellers.

Our Fuels Department is taking advantage of the seasonal shift to proceed with an assortment of renovations. If you look out the windows on the north side of W-143, you can view the Sewell's Point fuel farm. The Code 700 staff is coordinating repairs and repainting of a number of fuel tanks. At the same time, a contractor is knocking down the dirt containment berms or mounds around the perimeter and rebuilding them further away from the tanks to expand the spill containment space. This work will continue into August. Over at Craney Island, we are progressing well with a major fuel tank replacement program. We have been demolishing old underground storage and replacing it with modern above ground fuel tanks. Ultimately, all of the new tanks will be concentrated on one side of the island to enhance management and maintenance.

Not all of the "sprucing up" is taking place outside. Our systems analysts and information technology people are replacing or updating automated tools. The Acquisition Department is rolling out version 4.1e of the Standard Procurement System (SPS). Code 80 is installing a new firewall software to improve our information security against viruses and related threats. The Code 50 personnel are assisting the

Regional Logistics Program with implementation of the RSUPPLY inventory management system at Oceana. The eBusiness Office cadre recently put the household goods application (DD 1299) on the web and is working with contracting personnel to expand the electronic catalogues that can be used by our customers to purchase non-standard material

All in all, it is shaping up to be a very busy spring. Everywhere I turn, the FISC Norfolk team is actively engaged in very meaningful issues. I ask all of you (me too!) to shake off the winter doldrums and take on a spring attitude. It is a time for new energy, new ideas, new commitments, and most importantly, new beginnings. Happy Spring! Play Ball!

Capt. Bill Kowba
Commanding Officer



- LRC from Page 1

our facility that would be located close to the waterfront and accessible to Sailors, and FISC had available space," explained Stewart. "FISC coordinated the remodeling of the former warehouse space, and we used our expertise to equip the classrooms with state-of-the-art equipment and staff."

The LRC is a natural extension of the services already offered to the fleet by the LSC, which opened last Fall. It offers 24-hour access to a variety of supply support services, from assistance with ordering stores and services to coordinating equipment repair, and much more.

"In today's high-tech world, we all must keep pace," said Soderberg. "It's so important today to get on board with high-tech training because this exponen-

tial change that's going on in our society and in our Navy make it mandatory that our Sailors keep up not only with combat systems and warfighting skills, but with what's going on in the civilian world as well. This learning center is going to enable us to do that."

Fleet Sailors can use computers in the LRC to prepare for advancement exams, conduct research for off-duty classes, or to just "surf the 'net". It is also an interactive multimedia facility for individual, unit and team training. Their family members will have access to the LRC as well, so even if they don't have a computer at home, they can use a computer at the LRC to send email to their loved one at sea.

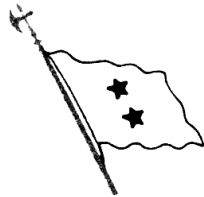
Now that the LRC is up and running, Sailors need to get the word that it's available to them. According to Kowba, this

will be accomplished through a variety of communications tools. "Logistics representatives will help market the facility to ships," he explained. "Messages have also been sent to ships announcing the opening of the LRC," he added.

"Emails have also been sent to shipboard training officers," said Stewart. "We are also distributing brochures through the LSC, and spreading the word through training officer conferences and other fleet-wide meetings."

The LRC is open seven days a week (except holidays). Hours of operation are 7:00 a.m. to 6:00 p.m., Monday through Friday. Saturday and Sunday, the LRC is open from 8:00 to 4:00 p.m. Hours may change based on usage. Waterfront shuttle service will also be provided. Call the LRC at 443-1101 for more information.

NAVSUP sends congratulations to SAM Program *Business Solutions in the Public Sector* Award Winners



DEPARTMENT OF THE NAVY
5450 CARLISLE PIKE
PO BOX 2050
MECHANICSBURG PA 17055-0791

Commander
Naval Supply Systems Command

Chief of Supply Corps

Bil

Dear Captain Kowba,

On 12 September 2000, Naval Supply Systems Command's Sailor Arranged Move (SAM) Program was recognized as one of the top six Government Acquisition Reform Programs when it was presented with the "Business Solutions in the Public Interest" award at a reception held in Washington, D.C.

This award was presented in recognition of the achievements of the program and its team in successfully fostering the ideals of the new acquisition culture towards which we have been working.

To celebrate the Navy's success and the contributions of your Contracts and Personal Property Offices, I am proud to provide you with duplicate trophies for your offices and key personnel who were instrumental to this landmark achievement.

Sincerely,

K. W. LIPPERT
Rear Admiral, SC, USN

Captain William A. Kowba, SC, USN
Commanding Officer
Fleet and Industrial Supply Center
1968 Gilbert Street, Suite 600
Norfolk, VA 23511-3392

May is Asian-Pacific American Heritage Month

May is Asian Pacific American Heritage Month – a celebration of Asian and Pacific Islanders in the United States. Much like Black History and Women's History celebrations, APA Heritage Month originated in a congressional bill put forward by legislators.

In June 1977, Representatives Frank Horton of New York and Norman Y. Mineta of California introduced a House resolution which called upon the President to proclaim the first ten days of May as Asian/Pacific Heritage Week. The following month, Senators Daniel Inouye and Spark Matsunaga introduced a similar bill in the Senate. Both were passed.

The proclamation of Asian/Pacific Week had to be brought forward each year because a Joint Resolution did not contain an annual designation. On October 5, 1978, President Jimmy Carter signed the Joint Resolution.

In May 1990, the holiday was expanded further when President George H. W. Bush designated May to be Asian Pacific American Heritage Month. May was chosen to commemorate the immigration of the first Japanese immigrants to the United States in 1843.

Asian Pacific American Heritage Month is celebrated with community festivals, government gatherings, and educational activities for students. Since its inception as a single week in 1977, APA Heritage Month has grown into a month-long celebration across the country.

Did you know... The smallest adult fish, about one inch in length, called "lubo-lubo" is commonly found in the Visayan Islands in the Philippines.

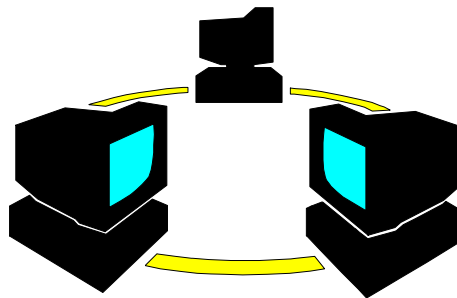
e-Business News

Fleet and Industrial Supply Center (FISC) Norfolk welcomed American Management Systems (AMS) on board April 4, 2001. They will be here for eight weeks to help the e-Business team in developing and deploying an e-Business strategy and resulting technology solutions to support the objectives of FISC Norfolk's e-Business Program Management Office (ePMO). AMS will partner with FISC to work in a collaborative, decision-making environment. They will utilize commercial best practices in program management, system development, and change management for reducing the risk of a project operating under the rapid demands of the market place. AMS has extensive experience and a proven track record in implementing e-Business solutions in both the public and private sectors, and has worked extensively with other Department of Defense agencies. AMS is providing ongoing e-Business strategic planning management support, IT system analysis and technical support to NAVSUP's Program Manager for e-Business and e-Commerce. FISC Norfolk will tailor its e-Business strategy to that of NAVSUP's objective to provide our customers with a single "One Touch" point of entry for all supply related business processes.

In addition to working with AMS, the FISC Norfolk One Touch Support (OTS) Team and Marketplace Market Managers have been working feverously with the other FISCs, NAVSUP, and contractors IBM, ARIBA, and NAME to meet the OTS Version 3.2 scheduled roll-out date of August 2001. In

v3.2 the current capabilities of Global One Touch (GIT) and Regional One Touch (RIT) will be integrated, including the capability to procure non-standard stock through the OTS commercial marketplace using the purchase card. Below are some of the exciting programs that both teams have been working on:

- One Touch Support (OTS) web design functionality for standard and non-standard stock requisitioning and commercial marketplace buys.
- Management of national and regional commodities.
- Users conferences and fleet training packages.



One Touch Support (OTS) Web Functionality. The new OTS functional web design will allow fleet and ashore customers multiple options, such as online technical screening, requisitioning, stock status, requisition status, shipment tracking, HHG support, food service support, users registration, online vendors catalogs, purchase card buys, etc.

A search engine will search current Navy inventories systems for required standard stock. Locations and availability of the stock will be identified. The customer will determine the best value for his or her particular need and make the decision from where to obtain the part. Restricted or centrally managed stock will be coded to prevent an un-

authorized issue and subsequent depletion of critical stock.

Customers will have the capability to shop One Touch Support's online commercial marketplace for non-standard stock. OTS Market Managers, made up of representatives from all FISCs, are currently developing a marketplace populated with value added catalogs that will offer customers the convenience of purchasing supplies online.

Training. One Touch Support (OTS) is rapidly changing supply logistics as we know it today. The new process-driven supply system allows customers to activate a global network of sources that delivers best value products and services with a single action. How effective we are at transferring knowledge from the planners and developers to users will determine the true success of OTS. The quality of training we provide to you will have a profound impact on the actual performance of OTS, and the value derived from OTS by you, the customer. A uniformed training package is currently in development by NAVSUP and the OTS team members that will provide users with a thorough understanding of OTS, and will maximize use of the system. The FISC Norfolk e-Business Program Management Office will organize orientation and training for FISC Norfolk customers once the final training package has been released.

Questions or Comments. Your comments and questions are highly encouraged. Please submit questions, comments, or recommendations to FISC Norfolk e-Business Program Management Office via email at EBusiness_Office@nor.fisc.navy.mil, or by telephone at (757) 443-1874/1843, or fax (757) 443-1543.

NR FISC Norfolk Det. 407 gets the job done for NNSY

A joint venture for success has been developed between NR FISC Norfolk Det 407 and the Fleet and Industrial Supply Center Norfolk Naval Shipyard Annex. According to Harold Wynn, Material Handler Foreman, the relationship that has evolved over the past three years has been extremely beneficial to his department, while providing quality training for the Det. 407 Sailors. "The support provided has been very successful and beneficial to his department," said Wynn. "All tasks that have been asked of the reservists have been tackled with enthusiasm and professionalism." Wynn also noted that Det 407 has made a significant positive financial impact on his operation by augmenting the civilian work force, and thereby enabling the completion of many projects without costly overtime being incurred.

The unit's stated mission is to provide reserve support to NNSY through providing logistic support for assigned ships and service craft; performing authorized work in connection with construction, conversion, overhaul, repair, alteration, dry docking, outfitting of ships and crafts; performing manufacturing, research, development, and test work; and providing services and material to other activities and units. Although several aspects of its mission are not conducive to scheduling over the relatively short duration of a drill weekend, Det 407 has nevertheless exceeded the expectations of the NNSY staff.

Typical work activities performed during a drill weekend include:

- Performing cycle counts and inventory location audits to validate the Material Automated Tracking System (MATS) records.

- Validating Direct Material Inventory (DMI) documents and Ships Stores material and their locations.

- Researching and verifying Reports of Discrepancy and Aged Unliquidated Material in Transit Requisitions.

- Re-palletizing and re-warehousing of material.

- Receiving and issuing of material, including processing of excess material.

- Checking the condition and quantity of hazardous material for Defense Reutilization Marketing Office (DRMO), and re-packaging and re-palletizing of material as needed.

A project last summer demonstrated the can-do attitude of the unit's personnel. The unit was asked to begin the construction of shelving racks, which would expand existing storage space for bulk material. The project was projected to take a full work week with the NNSY staff expecting to resume the assembling the following Monday. However, the unit completed the entire project in the course of a drill weekend.

Recently, the command has begun incorporating assigned IAP personnel into the unit's contributory support efforts. Although frequently not working in their rating, the IAP members nevertheless feel that they are contributing to the unit's mission and are grateful for the opportunity to roll up their sleeves and help out the Navy in a direct and



RM2 Kevin Purdie, of NR FISC Norfolk Det. 407, operates a forklift to transfer re-palletized empty gas cylinders at Norfolk Naval Shipyard during a recent IDTT.

positive way during their drill weekends. Their dedication is evident by the great distances they travel to support the gaining command. Many travel more than 400 miles. Their participation has certainly increased the unit's overall level of contributory support, and based on the comments of the participating assigned IAP personnel, there is every indication that their involvement will also have a positive effect on their retention in the Naval Reserve.

NR FISC Norfolk Det 407 and NNSY look forward to continuing their mutually beneficial relationship many years into the future.

Hurricane Awareness Week
May 21-25, 2001



SK1(SW) Audrey E. Earle is the Naval Transportation Support Center (NAVTRANS) sailor of the quarter. SK1 Earle leads an extremely responsive customer service operation in tracking and tracing capability of high priority critical cargo movement to deployed ships of the Second, Fifth and Sixth Fleets. She manages the Norfolk Naval Air Terminal Cargo On-Hand Daily Message Report for accuracy of all TP1 cargo movement, tracking over 548 pieces of TP1 critical cargo monthly. SK1 Earle is a highly innovative leader, demonstrating her versatile abilities which include revitalizing the command sponsorship program for newly reporting Sailors, worked at the 2001 training symposium, and represented the command at the 2001 UNITAS debriefing and planning conference.



NAVTRANS employee **Mike Jordan** receives his 30-year pin from CAPT Robert J. Mundell, NAVTRANS commanding officer.



NAVTRANS employee **Alice Jarman** receives her 30-year pin from CAPT Robert J. Mundell, NAVTRANS commanding officer.



DDNV employee **Willie Marcus** receives his 35-year pin from DDNV Commander CAPT Dick Trowbridge.

May is Drug-Free Workplace Month

Alcohol and other drug abuse in the workplace can create problems that may jeopardize the safety of employees and customers. CEAP will distribute educational literature and place posters on bulletin boards to reinforce the importance of having a drug-free workplace. CEAP offers free counseling services to Employees and immediate family members of FISC, NAVTRANS, FOSSAC, and DECCD to help them through such issues as depression, family and marital discord, financial and legal issues, job-related stress, and drug and alcohol counseling. For more information please call Mrs. Veronica Thomas at 443-1049 or 443-1490.



DDNV employee **Louis F. Hooker, Code PW**, receives his 30-year pin from DDNV Commander CAPT Dick Trowbridge.

The next deadline for inputs to the Supply Chest is Friday, May 18, for the May 25 edition. Please submit material electronically or via diskette. Handwritten or typed material cannot be accepted. Call the Public Affairs Officer at 443-1014 if you have questions about submitting material.